



## **Houston Department of Health and Human Services**

### **Reporting Odors in Your Neighborhood**

**What's That Smell?** Odors in the outdoor air can come from many different sources. If you experience objectionable odors in Houston and suspect that an industrial plant may be the source of the odor you may wish to file an air pollution complaint.

**Where's It Coming From?** Consider where you are experiencing the odor and from which direction the wind is blowing.

**What Do I Do?** Consider these questions about the odor before you call to file a complaint:

- When did it start and stop, or is it continuing? What does it smell like (rotten eggs, sweet, etc.)?
- At what location or address did you smell the odor?
- Have you smelled this odor before? If so, when? How often?

**Who Do I Call?** It is your right to call and report objectionable or annoying odors to the Bureau of Air Quality Control. Air pollution complaints about smoke, dust and chemical releases from companies or individuals should be reported to 713-640-4200.

### **More information**

<http://www.ci.houston.tx.us/departme/health/airqualitypage.html>